CARANDINI
MODENA ITALIA 1641

Privacy Policy

Purpose of This Notice

This page describes how this website is managed with regard to the processing of the personal data of users who visit it. Browsing this website may result in the processing of data relating to identified or identifiable individuals.

This notice is provided pursuant to Article 13 of Regulation (EU) 2016/679 (the General Data Protection Regulation, "GDPR") to individuals who interact with the web services of Acetificio Carandini Emilio S.p.A. for the protection of personal data, accessible online at the following addresses:

www.carandini.it – www.shop.carandini.it

This notice applies solely to the website of Acetificio Carandini Emilio S.p.A. and not to any other websites that users may access via links.

This notice also takes account of Recommendation No. 2/2001 adopted on 17 May 2001 by the European data protection authorities, meeting within the Working Party established under Article 29 of Directive 95/46/EC. The Recommendation identifies certain minimum requirements for the online collection of personal data, particularly regarding the methods, timing and nature of the information that data controllers must provide to users when they access web pages, irrespective of the purpose of their visit.

Types of Data Processed

Browsing Data

The IT systems and software procedures used to operate these websites acquire, during their normal operation, certain personal data whose transmission is inherent in the use of Internet communication protocols.

This information is not collected in order to be associated with identified individuals, but by its very nature could, through processing and association with data held by third parties, make it possible to identify users.

This category includes the IP addresses or domain names of the computers used by users connecting to the website, the URI (Uniform Resource Identifier) addresses of the requested resources, the time of the request, the method used to submit the request to the server, the size of the file received in response, the numerical status code returned by the server (success, error, etc.), and other parameters relating to the user's operating system and IT environment.

This data is used solely to obtain anonymous statistical information about website usage and to check that the website is functioning correctly, and is deleted immediately after processing. The data may be used to establish liability in the event of suspected cybercrime affecting the website. Except in such circumstances, web contact data are currently retained for no longer than seven days.

Data Provided Voluntarily by the User

Acetificio Carandini Emilio S.p.A. will process the personal data provided by users when registering, requesting a specific service or otherwise in connection with their relationship with the www.carandini.it portal.

Such data may include:

- identification and contact data (first name, surname, residential/home address, city, email address, telephone number, etc.);
- payment and billing data (information relating to credit cards and other payment methods used by the user);
- data relating to the sale of products through the online shop.

The provision of personal data is necessary for the provision and subsequent use of the requested Services. Failure to provide certain data (such as identification details, email address and payment data) may therefore make it impossible for the Controller to provide the requested Services.

Payment data are not processed by the www.shop.carandini.it portal because, when paying for an order, users are redirected to the PayPal payment page or the Stripe platform. Acetificio Carandini Emilio S.p.A. subsequently receives confirmation that payment has been made.

Acetificio Carandini Emilio S.p.A. will indicate from time to time, including through the forms available on the carandini.it portal, which data must be provided in order to use the Services and which additional data are optional and intended only to enhance the user's experience of those Services.

Data Controller, Data Processors and DPO

The Data Controller is Acetificio Carandini Emilio S.p.A., acting through its legal representative. The list of external Data Processors is kept up to date and may be consulted at the Company's registered office. No Data Protection Officer (DPO) has been appointed.

Purposes of Processing

The personal data you provide will be used for the following purposes:

a) To perform a contract or otherwise provide the Services requested by the user through the carandini.it portal:

- manage registration, authentication and access to the portal;
- provide product information services;
- enable purchase orders to be placed, arrange home delivery of purchased products, manage payments and provide after-sales support, including returns and/or refunds where provided for or required, including under applicable law;
- manage enquiries submitted through the website's “Contact Us” section;
- ensure the proper functioning and navigation of the www.carandini.it portal;
- comply with legal obligations, including, by way of example, tax obligations relating to the performance of contracts and the provision of services.

b) Send communications relating to the services offered, newsletters and personalised news containing promotional material and initiatives concerning the Company's own activities and services, by automated means (email).

Whether the Provision of Data Is Mandatory

The provision of data for the purpose referred to in point (a) is mandatory. Refusal to provide such data will prevent Acetificio Carandini Emilio S.p.A. from fully providing the services offered (Article 6(1)(b) GDPR).

Consent for the purpose referred to in point (b) is optional. If consent is not given, the user will not receive advertising messages or newsletters; this will not affect the provision of the service offered (Article 6(1)(a) GDPR).

Methods of Processing

Personal data are processed mainly by electronic means and methods; however, processing using paper records is not excluded.

Data will be stored in a form that allows data subjects to be identified only for as long as strictly necessary to achieve the purposes for which the data were originally collected and, in any event, within the limits established by law.

To ensure that personal data remain accurate, up to date, complete and relevant, users and other data subjects are invited to update their data using the relevant functions of the websites and applications connected to the www.shop.carandini.it portal, or to report any changes by email to: info@carandini.it.

Personal data will be processed only for as long as necessary in relation to the purposes described above.

Appropriate security measures will be implemented to protect the confidentiality of the data subjects and prevent improper access by third parties or unauthorised personnel.

Location of Data Processing

Processing related to the web services of this website takes place at the registered and operational offices of Acetificio Carandini Emilio S.p.A. and is carried out only by specifically authorised personnel. Data may also be processed at any other location where the parties involved in the processing are based. In particular, all website data and related backup copies are stored on servers hosted in data centres within the European Union and compliant with applicable EU regulations.

For further information, please contact the Controller.

Data Retention Periods

Data are processed for the period necessary to provide the service requested by the user or to achieve the purposes described in this document. Users may at any time request that processing be stopped or that their data be erased.

Disclosure of Data to Third Parties

No data will be disseminated to the public. Where disclosure to third-party suppliers, consultants or partners is necessary for the provision of the Services, the Controller will appoint them as Data Processors pursuant to Article 28 of the Regulation, taking into account their demonstrated competence, experience and reliability.

Identification data may be disclosed to transport companies with which Acetificio Carandini Emilio S.p.A. has entered into agreements for the delivery of products purchased through the Controller's websites.

Data subjects may at any time request the complete list of Data Processors appointed by Acetificio Carandini Emilio S.p.A. by sending a request to the Controller at info@carandini.it.

Users' personal data may be disclosed to third parties, such as law enforcement agencies or other public authorities, whenever disclosure is permitted by law or required by an order or measure issued by a competent authority. Such recipients will process the data as independent data controllers.

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Responsibility for Cookies

Since the Controller cannot technically control the installation of cookies and other tracking systems by third parties through services used on this website, any specific references to cookies and tracking systems installed by third parties should be considered indicative.

Given the objective complexity of identifying cookie-based technologies and their close integration with the operation of the web, users are invited to contact the Controller for further information about the use of cookies and any use of them on this website, including by third parties.

Data Subject Rights

You may exercise the following rights at any time pursuant to Articles 15–22 of Regulation (EU) 2016/679:

- request confirmation as to whether or not personal data concerning you are being processed and, where that is the case, obtain access to those data and to the information referred to in the following point;
- obtain information about the purposes of processing, the categories of personal data concerned, the recipients or categories of recipients to whom the personal data have been or will be disclosed (in particular recipients in third countries or international organisations) and, where possible, the retention period;
- obtain the rectification and erasure of data;
- withdraw consent at any time (without affecting the lawfulness of processing based on consent before its withdrawal);
- obtain restriction of processing;
- obtain data portability, meaning receive personal data from a controller in a structured, commonly used and machine-readable format and transmit those data to another controller without hindrance;
- object to processing at any time, including processing for direct marketing purposes;
- object to automated decision-making concerning individuals, including profiling;
- obtain confirmation that the Controller has complied with Article 19 of Regulation (EU) 2016/679, namely notifying each recipient to whom the personal data have been disclosed of any rectification, erasure or restriction of processing carried out pursuant to Article 16 of the GDPR, unless this proves impossible or involves disproportionate effort;

Lodge a complaint with the competent supervisory authority.

To exercise your rights and/or request further information, you may contact the Data Controller, Acetificio Carandini Emilio S.p.A., whose registered office and place of processing is at Via per Formigine 54/A, Castelnuovo Rangone (MO), Italy; Tel. +39 059 535320;

Email: marketing@carandini.it.